# Feature Name (Report Quality Error)

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 4.3.02 | | | |
| **Use Case Name:** | Report Quality Error | | | |
| **Created By:** | Jared Greenfield | | **Last Updated By:** | Jared Greenfield |
| **Date Created:** | 9/10/2018 | | **Last Revision Date:** | 9/18/2018 |
| **Actors:** | | 1. Quality Control Manager | | |
| **Description:** | | There has been a discrepancy in quality testing that needs to be assessed by superiors. | | |
| **Trigger:** | | A quality control employee clicks the “report quality error” button. | | |
| **Preconditions:** | | 1. Employee is a valid quality control manager 2. Employee is on menu page | | |
| **Postconditions:** | | 1. The employee is taken to the menu screen 2. The database is affected accurately | | |
| **Normal Flow:** | | 1. Employee presses “report quality error” button 2. System brings up form for employee to fill out 3. Employee fills out form and presses submit 4. The system saves the report in a table for quality errors 5. The system sends a copy of the report via email to the department manager to address 6. The system takes the user to the menu page | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 3a. The report is incomplete when submit is pressed   1. The system brings up a message telling the employee to fill out the form completely 2. The employee acknowledges the message 3. The employee fills out the form completely 4. The employee submits the form 5. Flow resumes at step 4   3b. Instead of pressing submit, the employee presses cancel   1. The system brings up a message asking if the employee is certain they want to cancel this report 2. The employee clicks yes. 3. The flow resumes at step 5 | | |
| **Exceptions:** | | 5a. The system does not have an email for the department manager   1. The system displays an error message to the employee. 2. The employee acknowledges the message | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | N/A | | |
| **Notes and Issues:** | | [List any additional comments about this use case or any remaining open issues or TBDs (To Be Determined) that must be resolved. e.g.   1. What other types of notification could be used for notifying the manager? | | |